

CLIENT STORY

THE BODYCENTRE LTD

Migration of 365 Hosting from GoDaddy

THE BODYCENTRE LTD

Industry: Motor Repair

Location: Norwich

The Bodycentre Ltd are a multi-award winning prestige Accident Repair and Refinishing Centre situated in the heart of Norfolk. We have spent the last 27+ years building a reputation as one of the leading accident repair and vehicle refinishing specialists in the Norwich area, and have obtain over 15 manufacturer approvals since incorporation.

Our Norwich based Bodyshop is recognised for quality auto bodywork repairs and vehicle customisation using all manufacturer approved products, which are always the best available on the market.

We offer our wide range of services on a variety of vehicles from light commercial to vintage classics, all the way to prestige super cars. We also have a sister company, TBC Detailing, who cater for all Valeting and Auto Detailing needs.

www.the-bodycentre.co.uk



The Bodycentre Ltd Accident Repair & Vehicle Refinishing Specialists



@thebodycentreltd



The Bodycentre Ltd Norwich UK

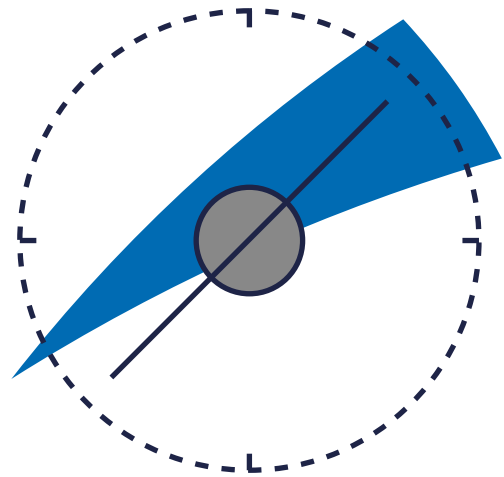


The **BODYCENTRE**
ACCIDENT REPAIR & REFINISHING

CHALLENGE

The Bodycentre were looking to gain more control over their Microsoft 365 licencing. Their licencing was hosted in GoDaddy, with a higher cost and less flexibility than hosting through a Microsoft partnership.

The Bodycentre would need a full tenant migration, including the migration of their primary domain to allow mail traffic to be processed through their new services. Migrating from GoDaddy is a challenge as you must start from scratch and move everything you need over to the new service yourself – something we were pleased to support The Bodycentre in doing.



SOLUTION

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We started by creating a new Microsoft 365 tenant and transferring one of their sub-domains to enable email forwarding from their old tenant. This ensured that all their emails would be up to date and present after the final move.

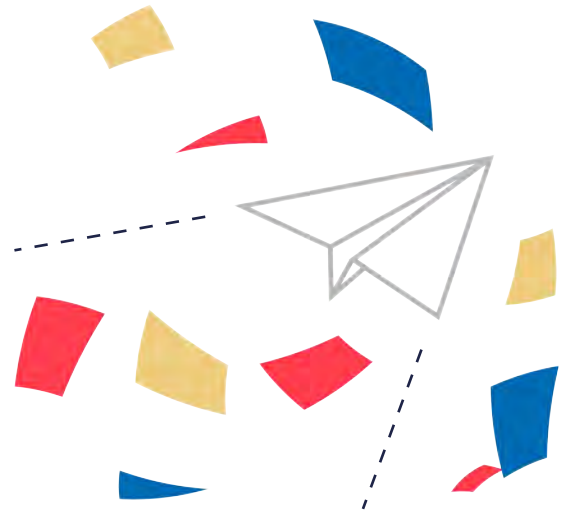
We then imported their existing email data to the new tenant. Once completed, we confirmed with GoDaddy on behalf of The Bodycentre that their Microsoft 365 services were to be cancelled. This allowed us to take the final steps of moving their primary domain to the new tenant without any interruption to The Bodycentre's operations.

RESULTS

Following the migration, The Bodycentre now have full control over their IT services and business scalability using Intune, policy management and auto-enrolment features, allowing them to add new staff members quickly and easily.

They also have access to the full range of features and benefits of Microsoft 365, such as user management, administration, file collaboration, information protection, security services, and domain management.

In addition to the enhancements this will bring their business operations and productivity, The Bodycentre also cut their Microsoft 365 billing in half, saving them money and resources.





In all honesty, the whole project went **exceptionally** well. As a result of this being a Tenant transfer from GoDaddy to Microsoft 365 there was obviously a large amount of obstacles to overcome, however, Liam was excellent throughout the whole transfer and was very persistent with the GoDaddy support team despite their lack of cooperation.

He kept us up to date with everything that was going on and was very **informative** in detailing to us what he had done at each point in the project. Even when we didn't understand some of the more technical jargon, he was more than happy to explain it to us in a way we would understand. With his large amount of **knowledge**, on top of successfully completing this transfer, Liam also taught us a huge amount when it came to domains, tenant transfers, and even how to navigate around windows in more depth.”

- **Jake Masters, The Bodycentre Ltd**

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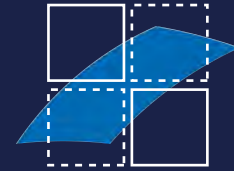
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IT Support



IT Systems



Microsoft 365



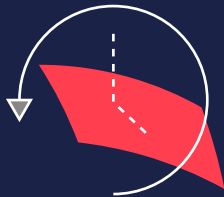
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